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- ✓ Open the Box
- ✓ Inspect the Part
- ✓ Verify the Return

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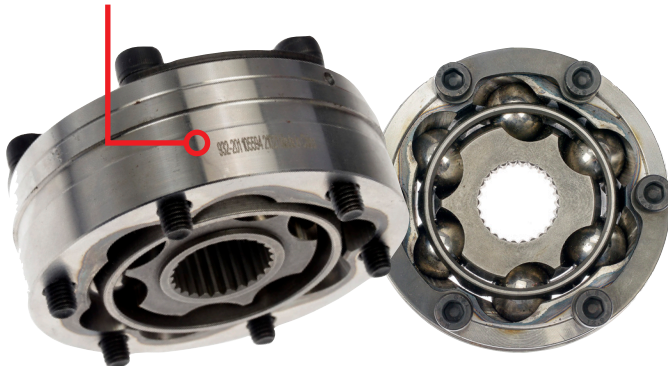
Return Guide for CV Joint Kit

ALWAYS Open the box and check the part

If a propeller shaft joint rebuild kit is returned, here is a series of steps to help you determine if the return is a valid claim:

1. Open the box and make sure the correct part is in the box. Some customers may try to return unrelated products and heavy objects as a scam.
2. Dorman parts will be laser-etched with the part number as shown. OEM parts or parts from other manufacturers are not valid returns.
3. Some joints come lubricated from the factory. Others have grease supplied. Grease must be installed in *all cases*. No joint can last without lubricant! Verify grease was present—the unit should be pretty messy when returned. If you see rust, blue discoloration, or distorted components as shown in the images, it's likely the joint had too little grease and thus is ineligible to be returned.
4. Please share examples of ineligible returns on checkthepart.com

Manufacturer identification



Rust, bluing and distorted components



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